



# SOUTHERN ILLINOIS CRIMINAL JUSTICE TRAINING PROGRAM

Mobile Team Unit 15

## Training Announcement

Name of Training		Class ID#	Course ID#
Emergency Medical Dispatch		91086	67851

Date(s) of Training	Time	Hours	Location
November 13-15, 2018	8:30 am – 5:30 pm	24	Mt. Vernon Outland Airport, Banquet Room 100 Aviation Drive Mt. Vernon, IL

### Course Description

This class will help attendees master emergency medical dispatching on the front lines. Attendees will learn how to handle difficult callers, identify the correct Chief Complaint, assign needed resources, effectively communicate between responders and callers, and provide life-saving support. This course provides hands-on training with real-life examples, exciting audiovisual tools, and instructors who have spent years in EMS as dispatchers and responders.

### Course Objectives

Upon completion of this course, attendees will be able to:

- ✓ Improve quality of service and caring to the caller
- ✓ Correctly identify Chief Complaints
- ✓ Assign needed resources
- ✓ Improve scene safety
- ✓ Provide effective Dispatch Life Support
- ✓ Learn the new Compressions 1st CPR
- ✓ Provide crucial Pre-Arrival Instructions even in high-risk childbirth situations (breech, etc.)
- ✓ Safely prioritize calls
- ✓ Acquire national certification

*NOTE: National Certification requires applicant must be 18 years or older and CPR-certified through your Heart Association, Resuscitation Council, Red Cross, or DLS equivalent*

### Instructor

**Priority Dispatch Corp.** courses prepare communication center staff to deliver standardized, quality care through hands-on classroom instruction to become highly proficient in the knowledge, skills, and attributes to be proficient in the individual medical, fire, police, or Emergency Communication Nurse System protocols. International Academies of Emergency Dispatch certification requires that EDs recertify every two years in order to maintain continuing levels of excellence. Similarly, Emergency Dispatch Quality Assurance Courses equip your staff with the tools and understanding of the Priority Dispatch System Protocols to maintain an effective Quality Assurance and performance management programs within your center.

### Training Mandates met by this training indicated by ✓

✓	Civil Rights		Constitutional and proper use of law enforcement authority
	Cultural Competency	✓	Procedural Justice
	Introductory Mental Health Awareness	✓	Legal Updates
	Human Rights		Use of Force ( <i>must include scenario based or similar approved training</i> )
	Lead Homicide Investigator		Sexual Assault Trauma Informed Response
	Sexual Assault Investigator Training		

*This class is partially funded and certified by the Illinois Law Enforcement Training and Standards Board*